

Known Issues with Android Devices Using Native ActiveSync

The following table is an index of the known issues associated with Android devices on which an account has been created using the ActiveSync protocol native to the device. Click on a link to view the knowledge base article for the issue described.

Important! Knowledge base articles list the devices on which the issue has been observed, however, the issue may not be limited to the device(s) noted.

Dell	
Streak 5 Tablet OS 2.2 (AT&T)	<ul style="list-style-type: none"> • Device does not have an option to move messages between folders • Selected Inactivity Timeout value is not displayed on the device
Fujitsu	
F-12C Globetrotter (NTTdocomo)	<ul style="list-style-type: none"> • Does not support Password History • Does not support Password Expiration • Password change prompt can be bypassed • Device encryption can take up to an hour to complete • When password restrictions are loosened, they are not loosened on the device • Maximum Inactivity Timeout is not enforced on the device • Drafts do not synchronize unless "Synchronize All Mail" is enabled • Global Address List does not work as expected when composing an email in landscape mode • Device stops syncing when Require SD Card Encryption rule is enabled • Temporary error message displays on device when policy changes are made • Only image attachment types can be saved on the device • Recurring events created on the device have no end date • Cannot add reply text when responding to a meeting invitation • Device does not have an option to move messages between folders • Device does not count failed unlock attempts • Failed unlock attempts with passwords of less than 4 characters are not counted • Devices may allow numeric PIN or password • Security updates may not be enforced on the device • Signal Level does not display in User Statistics • Minimum number of complex characters in a password is not enforced • Existing PIM items are not removed at registration • When password requirement is lifted, device still requires password • Device stops syncing when Password Expiration is enabled • If Inactivity Timeout is the only security setting changed, it does not update on the server • Compression is not supported • Security Setting changes do not take affect on the device until it has been re-registered • Department field on a contact does not synchronize • Device's OS version displays incorrectly in User Statistics • Camera can still be used on the device when Allow Camera rule is

	<ul style="list-style-type: none"> disabled Selected Inactivity Timeout value is not displayed on the device Email priority not supported
HTC	
ChaCha (Vodafone)	<ul style="list-style-type: none"> Registering a device without certain security features enabled causes issues enabling them later When password requirement is lifted, device still requires password Does not support Password History Does not support Password Expiration Device ignores alpha-numeric password requirement Does not support device encryption Camera can still be used on the device when Allow Camera rule is disabled Drafts do not synchronize unless "Synchronize All Mail" is enabled Certain contact fields do not synchronize
Desire HD	
Desire S	<ul style="list-style-type: none"> Device ignores alpha-numeric password requirement Registering a device without certain security features enabled causes issues enabling them later Contact middle name does not synchronize Event reminder does not synchronize correctly
EVO 3D (Rogers)	<ul style="list-style-type: none"> Device's OS version displays incorrectly in User Statistics Device ignores alpha-numeric password requirement Failed unlock attempts with passwords of less than 4 characters are not counted Camera can still be used on the device when Allow Camera rule is disabled Minimum number of complex characters in a password is not enforced Email Priority does not synchronize from device to server Contacts in a second address book sync to the default address book on the server Device encryption can take up to an hour to complete Contact middle name does not synchronize Event reminder does not synchronize correctly
EVO 4G (Sprint)	<ul style="list-style-type: none"> Failed unlock attempts with passwords of less than 4 characters are not counted Cancelling the security activation makes user account appear as if it has been removed from device When password requirement is lifted, device still requires password Security updates may not be enforced on the device Devices may allow numeric PIN or password Inactivity Timeout value set on server is ignored Camera can still be used on the device when Allow Camera rule is disabled Email priority not supported Existing PIM items are not removed at registration Extra instance occurs for all day weekly recurring meetings Global Address Lookup does not function in the TO field

	<ul style="list-style-type: none"> • Email Address 3 is not synchronized by the device • Signal Level does not display in User Statistics
EVO Shift (Sprint)	<ul style="list-style-type: none"> • Email priority not supported • When password requirement is lifted, device still requires password
EVO with OS 2.3.3 (Sprint)	<ul style="list-style-type: none"> • Email priority not supported
G2 (T-Mobile)	
myTouch 4G (T-Mobile)	
Salsa (Vodafone)	<ul style="list-style-type: none"> • When password requirement is lifted, device still requires password
Status (AT&T)	<ul style="list-style-type: none"> • Device ignores alpha-numeric password requirement • Devices may allow numeric PIN or password • When password requirement is lifted, device still requires password • Failed unlock attempts with passwords of less than 4 characters are not counted • When password restrictions are loosened, they are not loosened on the device • Drafts do not synchronize unless "Synchronize All Mail" is enabled • Recurring events created on the device have no end date • Event reminder does not synchronize correctly • Registering a device without certain security features enabled causes issues enabling them later • Email Address 3 is not synchronized by the device • Contact middle name does not synchronize • Global Address Lookup does not function in the TO field • Compression is not supported • Contacts in a second address book sync to the default address book on the server • Camera can still be used on the device when Allow Camera rule is disabled • Does not support device encryption • Password change prompt can be bypassed • Contacts from an Oracle Beehive server show up on an Android with a "?" at the end of the zipcode • .VCF attachments saved on the device as contacts do not sync to the server • Text in the response from a meeting invitation recipient contains no carriage returns • Device powers off when Lock Device command is received
Thunderbolt Update (Verizon)	<ul style="list-style-type: none"> • Messages moved between folders do not sync to Thunderbolt • Drafts do not synchronize unless "Synchronize All Mail" is enabled • Inactivity Timeout value set on server is ignored • Camera can still be used on the device when Allow Camera rule is disabled • Does not support device encryption

	<ul style="list-style-type: none"> • Password must be alphanumeric • Device powers off when Lock Device command is received
Vivid (AT&T)	<ul style="list-style-type: none"> • .VCF attachments saved on the device as contacts do not sync to the server • Compression is not supported • Device ignores alpha-numeric password requirement • Devices may allow numeric PIN or password • Does not support device encryption • Drafts do not synchronize unless "Synchronize All Mail" is enabled • Email Address 3 is not synchronized by the device • Existing PIM items are not removed at registration • Failed unlock attempts with passwords of less than 4 characters are not counted • Password change prompt can be bypassed • Recurring events created on the device have no end date • Signal Level does not display in User Statistics • When in manual push mode, PIM does not sync when using the mail application's Sync option • When Inactivity Timeout requirement is lifted, device does not allow screen lock to be turned off • When password requirement is lifted, device still requires password • When password restrictions are loosened, they are not loosened on the device
Wildfire S (Vodafone)	<ul style="list-style-type: none"> • Registering a device without certain security features enabled causes issues enabling them later • Failed unlock attempts with passwords of less than 4 characters are not counted • Cancelling the security activation makes user account appear as if it has been removed from device • Minimum number of complex characters in a password is not enforced • Does not support Password Expiration • Device ignores alpha-numeric password requirement • Device stops syncing when Password Expiration is enabled • Does not support device encryption • Camera can still be used on the device when Allow Camera rule is disabled • Existing PIM items are not removed at registration • Email Address 3 is not synchronized by the device • Recurring events created on the device have no end date • Signal Level does not display in User Statistics • Contact middle name does not synchronize • Event reminder does not synchronize correctly
Huawei	
858 Smart (Vodafone)	<ul style="list-style-type: none"> • Password change prompt can be bypassed • Some security policy changes are not enforced unless multiple policy changes are made

	<ul style="list-style-type: none"> • Email priority not supported • Does not support Password History • Does not support Password Expiration • Device ignores alpha-numeric password requirement • When password restrictions are loosened, they are not loosened on the device • Drafts do not synchronize unless “Synchronize All Mail” is enabled • When in manual push mode, PIM does not sync when using the mail application's Sync option • Device stops syncing when Require SD Card Encryption rule is enabled • Security Setting changes do not take affect on the device until it has been re-registered • Temporary error message displays on device when policy changes are made • Device does not have an option to move messages between folders • Recurring events created on the device have no end date • Cannot add reply text when responding to a meeting invitation • Home Address “City” field is replaced by the Other Address “City field • When password requirement is lifted, device still requires password • Devices may allow numeric PIN or password • Existing PIM items are not removed at registration • Minimum number of complex characters in a password is not enforced • Device’s OS version displays incorrectly in User Statistics • Camera can still be used on the device when Allow Camera rule is disabled • Recurring biweekly events change to weekly events when synchronized • Android OS 3.0.1 displays cryptic error instead of password change prompt • Device does not support "Wipe on Failed Unlock Attempts"
LG	
Enlighten (Verizon)	<ul style="list-style-type: none"> • Temporary error message displays on device when policy changes are made • Failed unlock attempts with passwords of less than 4 characters are not counted • Cancelling the security activation makes user account appear as if it has been removed from device • Inactivity Timeout options display incorrectly on the device • Wipe on Failed Unlock Attempts is enforced on device after it has been disabled on server • Wipe on Failed Unlock Attempts does not reset counter • Password requires a complex character • Does not support device encryption • Devices may allow numeric PIN or password • Existing PIM items are not removed at registration • Certain types of calendar events cannot be edited on the device • All day events do not show up on the device’s Monthly view • Recurring events created on the device have no end date • Extra instance occurs for all day weekly recurring meetings • Home Address “City” field is replaced by the Other Address “City field

	<ul style="list-style-type: none"> • Department field on a contact does not synchronize • Email Address 3 is not synchronized by the device • Contacts from the server only appear on the device after a contact modification has been made on the device • Cannot add reply text when responding to a meeting invitation • Device does not have an option to move messages between folders • Drafts do not synchronize unless "Synchronize All Mail" is enabled • Signal Level does not display in User Statistics
Optimus Chat L-04C (NTT docomo)	<ul style="list-style-type: none"> • Event name doesn't display when Optimus Chat is in portrait view • Optimus Chat L-04C displays birthdates in ISO-8601 format • Device does not have an option to move messages between folders
Optimus 3D	<ul style="list-style-type: none"> • Password change prompt can be bypassed • Drafts do not synchronize unless "Synchronize All Mail" is enabled • Recurring events created on the device have no end date • Cannot add reply text when responding to a meeting invitation • Signal Level does not display in User Statistics • Existing PIM items are not removed at registration • If Inactivity Timeout is the only security setting changed, it does not update on the server • Device's OS version displays incorrectly in User Statistics • Camera can still be used on the device when Allow Camera rule is disabled • Maximum Inactivity Timeout is not enforced on the device • Responding to a meeting invitation from the calendar with Tentative does not send the response
P500 (Vodafone)	<ul style="list-style-type: none"> • Does not support Password History • Does not support Password Expiration
Spectrum (Verizon)	<ul style="list-style-type: none"> • Does not support Password Expiration • Password change prompt can be bypassed • Device ignores alpha-numeric password requirement • Drafts do not synchronize unless "Synchronize All Mail" is enabled • When in manual push mode, PIM does not sync when using the mail application's Sync option • Cannot add reply text when responding to a meeting invitation • Failed unlock attempts with passwords of less than 4 characters are not counted • Signal Level does not display in User Statistics • Device's OS version displays incorrectly in User Statistics • Existing PIM items are not removed at registration • Minimum number of complex characters in a password is not enforced • Contacts in a second address book sync to the default address book on the server • Attachments on an email forwarded from the device, do not forward • Device powers off when Lock Device command is received • All Day meeting invitations accepted on the device are not added to

	<ul style="list-style-type: none"> the device calendar Header of the original message is not included in a forwarded email
Thrill 4G (AT&T)	<ul style="list-style-type: none"> Signal Level does not display in User Statistics Recurring events created on the device have no end date Camera can still be used on the device when Allow Camera rule is disabled Drafts do not synchronize unless "Synchronize All Mail" is enabled Cannot add reply text when responding to a meeting invitation Password change prompt can be bypassed When the begin time of a recurring event is changed, the end time remains the same
Motorola	
Admiral (Sprint)	<ul style="list-style-type: none"> Recurring events created on the device have no end date Signal Level does not display in User Statistics Device does not prompt to enter text with a 'Tentative' response .VCF attachments cannot be opened or individually saved on the device Email field does not sync from device to server when new contact is created An all day meeting created on the device syncs to the server spanning two days Cannot create a biweekly meeting on the device No Drafts folder on the device Device will not stay in Manual Push; Reverts to 1 hour push Device does not support second address book
Atrix 2	<ul style="list-style-type: none"> Drafts do not synchronize unless "Synchronize All Mail" is enabled Recurring events created on the device have no end date Failed unlock attempts with passwords of less than 4 characters are not counted Signal Level does not display in User Statistics Existing PIM items are not removed at registration Compression is not supported Device's OS version displays incorrectly in User Statistics Device does not prompt to enter text with a 'Tentative' response Recurring biweekly events change to weekly events when synchronized
Droid (Verizon)	<ul style="list-style-type: none"> When password restrictions are loosened, they are not loosened on the device Device stops syncing when Require SD Card Encryption rule is enabled Device stops syncing when Password Expiration is enabled Minimum number of complex characters in a password is not enforced Camera can still be used on the device when Allow Camera rule is disabled All day events do not show up on the device's Monthly view Signal Level does not display in User Statistics
Droid 2 Global (Verizon)	<ul style="list-style-type: none"> Certain types of calendar events cannot be edited on the device All day events do not show up on the device's Monthly view

	<ul style="list-style-type: none"> • Recurring events created on the device have no end date
Droid 3 (Verizon)	<ul style="list-style-type: none"> • When in manual push mode, PIM does not sync when using the mail application's Sync option • Contacts with similar/identical names do not synchronize properly • Existing PIM items are not removed at registration • Only the default address book synchronizes to the device • Recurring events created on the device have no end date • Global Address Lookup does not function in the TO field • Draft folder and draft email does not synchronize to device • Drafts do not synchronize unless "Synchronize All Mail" is enabled • Email appears as HTML when "Allow HTML" is disabled • Images in the email body may appear as attachments • Some attachment types cannot be viewed or saved on the Droid 3 • Only the storage card is encrypted • Does not support Password Expiration • Device's OS version displays incorrectly in User Statistics
Droid 4 (Verizon)	<ul style="list-style-type: none"> • Recurring events created on the device have no end date • Does not support Password Expiration • Signal Level does not display in User Statistics • Existing PIM items are not removed at registration • Device's OS version displays incorrectly in User Statistics • Camera can still be used on the device when Allow Camera rule is disabled • Drafts do not synchronize unless "Synchronize All Mail" is enabled • Device does not prompt to enter text with a 'Tentative' response • Draft folder and draft email does not synchronize to device • Forwarded email from the device displays the original email in an attachment
Droid Pro (Verizon)	<ul style="list-style-type: none"> • Certain types of calendar events cannot be edited on the device • All day events do not show up on the device's Monthly view • Department field on a contact does not synchronize • Contacts from the server only appear on the device after a contact modification has been made on the device • Recurring events created on the device have no end date • Device behavior when SD card encryption is enabled
Droid RAZR (Verizon)	<ul style="list-style-type: none"> • Recurring events created on the device have no end date • When password requirement is lifted, device still requires password • Devices may allow numeric PIN or password • Signal Level does not display in User Statistics • Existing PIM items are not removed at registration • .VCF attachments saved on the device as contacts do not sync to the server • Department field on a contact does not synchronize • Device's OS version displays incorrectly in User Statistics • Camera can still be used on the device when Allow Camera rule is disabled

	<ul style="list-style-type: none"> • Body of an .eml attachment replaces the body of the email its attached to when viewed on the device • Attachments on an email forwarded from the device, do not forward
Droid X2 (Verizon)	<ul style="list-style-type: none"> • Device's OS version displays incorrectly in User Statistics • Camera can still be used on the device when Allow Camera rule is disabled • Draft folder and draft email does not synchronize to device • All day events do not show up on the device's Monthly view
Milestone 3 (Vivo)	<ul style="list-style-type: none"> • Department field on a contact does not synchronize • When password restrictions are loosened, they are not loosened on the device • Email priority not supported • Device stops syncing when Require SD Card Encryption rule is enabled • Selected Inactivity Timeout value is not displayed on the device • Signal Level does not display in User Statistics • Camera can still be used on the device when Allow Camera rule is disabled • Only the default address book synchronizes to the device
Photon (Sprint)	<ul style="list-style-type: none"> • Drafts do not synchronize unless "Synchronize All Mail" is enabled • When in manual push mode, PIM does not sync when using the mail application's Sync option • Recurring events created on the device have no end date • Device does not count failed unlock attempts • Contacts with similar/identical names do not synchronize properly • Devices may allow numeric PIN or password • Signal Level does not display in User Statistics • Draft folder and draft email does not synchronize to device • Camera can still be used on the device when Allow Camera rule is disabled • Device does not prompt to enter text with a 'Tentative' response • Device requires password when there is no password requirement • .VCF attachments cannot be opened or individually saved on the device • Device only accepts numeric passwords at registration and ignores Simple Password rule • Folder deleted on the server does not delete from the device • Security Setting changes do not take affect on the device until it has been re-registered • Contacts in a second address book sync to the default address book on the server • Compression is not supported • Recurring daily event series syncs to server with one less day
XOOM 3.2 Update (Verizon)	<ul style="list-style-type: none"> • Email priority not supported • Check encryption requirements if mail fails to synchronize on Android tablets • Device encryption can take up to an hour to complete

XPRT (Sprint)	<ul style="list-style-type: none"> • Email with no attachments sent from the Motorola XPRT appear with an attachment icon
Pantech	
Breakout (Verizon)	<ul style="list-style-type: none"> • Does not support Password History • Does not support Password Expiration • Camera can still be used on the device when Allow Camera rule is disabled • Compression is not supported • Does not support device encryption • Temporary error message displays on device when policy changes are made • Password change prompt can be bypassed • Minimum number of complex characters in a password is not enforced • Device does not count failed unlock attempts • When password restrictions are loosened, they are not loosened on the device • Devices may allow numeric PIN or password • When password requirement is lifted, device still requires password • When password restrictions are loosened, they are not loosened on the device • Drafts do not synchronize unless "Synchronize All Mail" is enabled • Cannot add reply text when responding to a meeting invitation • All day events do not show up on the device's Monthly view • Email priority not supported • Some security policy changes are not enforced unless multiple policy changes are made • Long OS version causes overlapping in other Device Statistics fields • Recurring events created on the device have no end date • Recurring event edited on the device syncs to server with no end date • Recurring daily event series syncs to server with one less day • Email fields on a contact do not synchronize from the server to the device • Contacts with an IM address synchronized from the server causes a force close on the device • An Email move to another folder on the device does not sync the move to the server • Attachments sent from the device are blank when opened on the server • Forwarded email from the device displays the original email in an attachment • Device powers off when Lock Device command is received
Samsung	
Droid Charge (Verizon)	<ul style="list-style-type: none"> • Does not support Password History • Does not support Password Expiration • Email priority not supported • Email only temporarily deleted on the device
Galaxy Nexus (Verizon)	<ul style="list-style-type: none"> • Email priority not supported

	<ul style="list-style-type: none"> • Password change prompt can be bypassed • Device ignores alpha-numeric password requirement • Device encryption can take up to an hour to complete • When password restrictions are loosened, they are not loosened on the device • Drafts do not synchronize unless “Synchronize All Mail” is enabled • Device stops syncing when Require SD Card Encryption rule is enabled • If Inactivity Timeout is the only security setting changed, it does not update on the server • Recurring events created on the device have no end date • Cannot add reply text when responding to a meeting invitation • Temporary error message displays on device when policy changes are made • Selected Inactivity Timeout value is not displayed on the device • When password requirement is lifted, device still requires password • Devices may allow numeric PIN or password • Signal Level does not display in User Statistics • Existing PIM items are not removed at registration • xlsx attachments are not sent to the Galaxy Nexus • Only image attachment types can be saved on the device
Galaxy Note (AT&T)	<ul style="list-style-type: none"> • Device does not have options to respond to meeting invitations • Department field on a contact does not synchronize • Compression is not supported • Temporary error message displays on device when policy changes are made • When password requirement is lifted, device still requires password • Cannot add reply text when responding to a meeting invitation • When password restrictions are loosened, they are not loosened on the device
Galaxy S Captivate (Rogers)	<ul style="list-style-type: none"> • Does not support Password History • Does not support Password Expiration • Password change prompt can be bypassed • Email only temporarily deleted on the device • Email priority not supported • Device does not have options to respond to meeting invitations • Recurring biweekly events change to weekly events when synchronized • Some security policy changes are not enforced unless multiple policy changes are made
Galaxy S 4G (T-Mobile)	<ul style="list-style-type: none"> • Messages forwarded from the device do not contain header • Email only temporarily deleted on the device • Device does not have options to respond to meeting invitations • Email priority not supported • Device does not have an option to move messages between folders • Does not support Password History • Does not support Password Expiration

	<ul style="list-style-type: none"> • Some security policy changes are not enforced unless multiple policy changes are made • Password change prompt can be bypassed
Galaxy S II Epic 4G Touch	<ul style="list-style-type: none"> • Password change prompt can be bypassed • Drafts do not synchronize unless “Synchronize All Mail” is enabled • When in manual push mode, PIM does not sync when using the mail application's Sync option • Temporary error message displays on device when policy changes are made • Device does not count failed unlock attempts • Selected Inactivity Timeout value is not displayed on the device • Failed unlock attempts with passwords of less than 4 characters are not counted • Devices may allow numeric PIN or password • Signal Level does not display in User Statistics • Existing PIM items are not removed at registration • .VCF attachments saved on the device as contacts do not sync to the server • Compression is not supported • Global Address Lookup does not function in the TO field • Device’s OS version displays incorrectly in User Statistics • Device does not prompt to enter text with a ‘Tentative’ response
Galaxy S II Skyrocket (AT&T)	<ul style="list-style-type: none"> • Does not support Password Expiration • Password change prompt can be bypassed • Drafts do not synchronize unless “Synchronize All Mail” is enabled • Temporary error message displays on device when policy changes are made • Cannot add reply text when responding to a meeting invitation • Devices may allow numeric PIN or password • Signal Level does not display in User Statistics • Existing PIM items are not removed at registration • Temporary error message displays on device when policy changes are made • Compression is not supported • Device’s OS version displays incorrectly in User Statistics • Device powers off when Lock Device command is received
Galaxy Tab (T-Mobile)	<ul style="list-style-type: none"> • Email only temporarily deleted on the device • Email priority not supported • Device does not have options to respond to meeting invitations • Recurring biweekly events change to weekly events when synchronized • Some security policy changes are not enforced unless multiple policy changes are made • Does not support Password History • Does not support Password Expiration • Password change prompt can be bypassed • Security Setting changes do not take affect on the device until it has

	<p>been re-registered</p>
<p>Galaxy Tab (Verizon)</p>	<ul style="list-style-type: none"> • Selecting 'More' to display contact fields causes 'Force Close' error • Recurring biweekly events change to weekly events when synchronized • Email only temporarily deleted on the device • Email priority not supported • Security Setting changes do not take affect on the device until it has been re-registered • Some security policy changes are not enforced unless multiple policy changes are made • Does not support Password Expiration • Password change prompt can be bypassed • Device does not support "Wipe on Failed Unlock Attempts" • Email addresses for a contact created on the device sync as 'Work' addresses
<p>Galaxy Tab 10.1" with OS 3.1</p>	<ul style="list-style-type: none"> • When password restrictions are loosened, they are not loosened on the device • If Inactivity Timeout is the only security setting changed, it does not update on the server • Some security policy changes are not enforced unless multiple policy changes are made • Temporary error message displays on device when policy changes are made • Security updates may not be enforced on the device • When password requirement is lifted, device still requires password • Devices may allow numeric PIN or password • Device ignores alpha-numeric password requirement • Does not support Password History • Does not support Password Expiration • Password change prompt can be bypassed • Android OS 3.0.1 displays cryptic error instead of password change prompt • Device does not count failed unlock attempts • Security Setting changes do not take affect on the device until it has been re-registered • Selected Inactivity Timeout value is not displayed on the device • Check encryption requirements if mail fails to synchronize on Android tablets • Messages forwarded from the device do not contain header • Cannot add reply text when responding to a meeting invitation • Device does not support "Wipe on Failed Unlock Attempts"
<p>Galaxy W (Wonder) (Vodafone Australia)</p>	<ul style="list-style-type: none"> • Device's OS version displays incorrectly in User Statistics • Selected Inactivity Timeout value is not displayed on the device • Password change prompt can be bypassed • Temporary error message displays on device when policy changes are made • Signal Level does not display in User Statistics • Camera can still be used on the device when Allow Camera rule is

	<ul style="list-style-type: none"> • disabled • Email priority not supported • Recurring event edited on the device syncs to server with no end date • When Require Device Encryption is enabled, password must contain a number
Infuse 4G (AT&T)	<ul style="list-style-type: none"> • Global Address List does not work as expected when composing an email in landscape mode. • Recurring biweekly events change to weekly events when synchronized • When in manual push mode, PIM does not sync when using the mail application's Sync option • Email only temporarily deleted on the device • Does not support Password History • Does not support Password Expiration • Password change prompt can be bypassed
Nexus S (T-Mobile)	<ul style="list-style-type: none"> • Email priority not supported • Device does not have an option to move messages between folders • Recurring events created on the device have no end date • Failed unlock attempts with passwords of less than 4 characters are not counted • When password requirement is lifted, device still requires password
Stratosphere (Verizon)	<ul style="list-style-type: none"> • When password restrictions are loosened, they are not loosened on the device • Recurring daily event series syncs to server with one less day • Drafts do not synchronize unless "Synchronize All Mail" is enabled • When in manual push mode, PIM does not sync when using the mail application's Sync option • Device stops syncing when Require SD Card Encryption rule is enabled • Temporary error message displays on device when policy changes are made • Cannot add reply text when responding to a meeting invitation • Devices may allow numeric PIN or password • Signal Level does not display in User Statistics • Existing PIM items are not removed at registration • Temporary error message displays on device when policy changes are made • Device stops syncing when Password Expiration is enabled • Compression is not supported • Device's OS version displays incorrectly in User Statistics • Device does not prompt to enter text with a 'Tentative' response • Email addresses for a contact created on the device sync as 'Work' addresses